

# Stromboli Trekking

group and private tours to watch Stromboli volcano

Last updated: 20 January, 18



*Strombolian eruption at Stromboli*



*Lava fountain from a vent inside Stromboli's crater*

## Highlights

- ▶ Watch one of the world's most active volcanoes
- ▶ Extraordinary lava viewing conditions
- ▶ Unique setting on a charming Mediterranean island
- ▶ Private or group tours available

**Duration:** 5-7 hours (afternoon / evening)

**Group size:** 1-20

**Tour type:** 1-day tours: active volcanoes

**Tour code:** STR\_CLM

**Difficulty:** Moderate

## Tour character

climb and descend 900 m (3000 ft); 5-7 hrs excursion in the afternoon.

**Best travel period:** April - October

## Dates:

- ▶ Custom and scheduled dates:
- ▶ Any day between 15 Mar - 1 Nov

**Price (p.p.):** from 40 EUR p.p.

Climbing Stromboli volcano can be an **extremely rewarding experience**. Famous for its regular fireworks since Ancient times, Stromboli is one of the very few volcanoes in the world that is in near-constant activity. It offers visitors a relatively easy access to a vantage point where its fireworks can be observed from very close

range in reasonable safety.

In addition, the island of Stromboli with its particularly addictive charm is always worth a visit. Surrounded by sea, magnificent black-sand beaches, a tranquil setting (no cars), beautiful white houses with lush gardens, it provides a perfect surrounding for a relaxing holiday.

# Stromboli Trekking

group and private tours to watch Stromboli volcano

## Ascesa Stromboli: nuovo sentiero

Day 1: New climbing route

## Old route (Sciara del Fuoco)

Day 1: Old climbing route via Sciara del Fuoco

## Ginostra route

Day 1: Ginostra route

Please have a look at the *detailed day-by-day itinerary* further down!



*Watching Stromboli's craters*

## About this tour:

This tour can be done at almost any date (during the summer season) **joining daily group tours** or you can **opt for a private mountain guide**, where you have maximum flexibility to plan your departure time, the climbing route and pace your climb at your own speed.

## Customized tour packages:

### Contact & imprint:

*For more info, don't hesitate to contact us!*

**VolcanoDiscovery / VolcanoAdventures**

**A:** Heideweg 2 / 66606 St. Wendel / Germany

**T:** +49-6851-9777009

**F:** +33-170248048

**W:** [www.volcanoadventures.com](http://www.volcanoadventures.com)

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**VolcanoDiscovery GmbH**, Geschäftsführer: Dr. Tom Pfeiffer,  
Registergericht Saarbrücken, HRB 103744

We can rely on our highly experienced team and excellent local connections and networks to provide you the best possible service. On request, we can therefore offer you organizing parts of it according to your preferences. This can include, for example:

- Volcano trips (s. above)
  - Booking of accommodation
  - Excursions with or without private guides
  - Accompanying volcanology experts
  - Transfers (ferry, helicopter, aircraft)
  - Special events (e.g. gourmet dinners)
  - Sightseeing boat trips
- etc

If you like us to make a non-committing proposal, please send us your ideas and preferences and we'll be getting back to you with suggestions. However, please note that we charge a non-refundable service fee (minimum 50 EUR) which, of course, is balanced off the final cost if you decide to take on our offer.

## Physical requirements:

The excursion requires ca. 900 m (ca. 3000 ft) altitude gain and descend which is strenuous. The whole excursion takes between 5 and 7 hrs. Typically, a group leaves at around 5-6pm and returns at around 11 pm. The ascent takes about 3 hrs and the descend 1-1.5 hrs for the return. Only people in good physical condition with experience in hiking and climbing on trails should attempt the climb.

The trail is unpaved, rocky or sandy. Exposure to heights and slopes should not be a problem and you need a secure step.

### Group tour dates:

Dates	Status	Price p.p. (EUR)	SRS (*)	PAX
Any day between 15 Mar - 1 Nov (standard route)	guaranteed	40 EUR		1-20

(\*) Single room supplement

### Individual tour prices:

PAX	Price per person (EUR)						SRS (*)
	1	2	3	4	5	6	
Within organized groups (max 20 pax) 15 Mar - 1 Nov only	40 EUR	40 EUR	40 EUR	40 EUR	40 EUR	40 EUR	inquire
Excursion with private guide from Stromboli (your party up to 20 pax)	600 EUR	300 EUR	200 EUR	150 EUR	120 EUR	100 EUR	inquire
Excursion with private guide from Ginostra	660 EUR	330 EUR	220 EUR	165 EUR	132 EUR	110 EUR	inquire

(\*) Single room supplement

#### Included:

- ▶ Authorized mountain guide
- ▶ Booking fee

#### Not included:

- ▶ entry ticket (3 EUR per person, payable in cash)
- ▶ everything else...

### Add-ons

- ▶ Accommodation, transfers & other services: request

## Ascesa Stromboli: nuovo sentiero

(Day by day)

### Day 1: New climbing route

Since 2005, a new access route has been opened. It leads straight up from St. Vincenzo church to the summit. a new path cut through the dense macchia of Stromboli. The second part is a series of switchbacks on a barren exposed, steep slope leading to the narrow summit ridge and the platform above the craters.

The trail is unpaved, rocky or sandy. Exposure to heights and slopes should not be a problem and you need a secure step.

We don't like to copy information found in many places elsewhere. Our friends and partners from Stromboli Online have published an **excellent illustrated description of the new route** on [this page](#).

Acc.: none

## Old route (Sciara del Fuoco)

(Day by day)

### Day 1: Old climbing route via Sciara del Fuoco

The traditional climbing route, although very scenic, is now rarely used and this option is only available with a private guide.

The trail follows an old paved mule path to a first viewpoint on the Sciara del Fuoco at 280 m. Then, the paved section ends and the trail becomes steep and sometimes dusty, following an eroded path deeply cut into the upper ash and rock layers and partly overgrown with vegetation. It's still not too difficult to go, and there's a second, **magnificent viewpoint** at 400 m a.s.l. (until here, one is allowed to go on his own, as of 2008). A steep section on exposed rock leads to the eastern ridge from where you have excellent views onto the crater already. It gently climbs until the summit ridge where the Pizzo is reached.

Total climbing time: ca. 2.5-4 hrs.

## Ginostra route

(Day by day)

### Day 1: Ginostra route

This is the least frequented route and another very scenic alternative to the new route. It requires a one-way transfer to Ginostra village by boat, from where the climb starts.

The trail through beautiful Mediterranean macchia follows the western rim of the magnificent Sciara del Fuoco until you enter the "Valle della Luna", the depression between the Vancori and Pizzo ridges and the active crater terrace. A short climb on loose sand brings you to the top of Pizzo, where you join other groups that have climbed from Stromboli.

The descend is always the same and the tour ends at the church of Stromboli village.

Total climbing time: 4-5 hrs.

If you like to do a "virtual climb", go here:

[www.swisseduc.ch/stromboli/volcano/virtual/trip/index-en.html](http://www.swisseduc.ch/stromboli/volcano/virtual/trip/index-en.html)

Acc.: none



View onto Stromboli village

## Additional info:

### Arrival info:

The tour starts and ends on Stromboli. Since return is usually late, it is normally necessary to spend at least one night on the island, but to enjoy the island and its volcanoes, you can easily spend 3 days or more there...

### Customized tour packages:

We can rely on our highly experienced team and excellent local connections and networks to provide you the best possible service. On request, we can therefore offer you organizing parts of it according to your preferences. This can include, for example:

- Volcano trips (s. above)
- Booking of accommodation
- Excursions with or without private guides

- Accompanying volcanology experts
  - Transfers (ferry, helicopter, aircraft)
  - Special events (e.g. gourmet dinners)
  - Sightseeing boat trips
- etc

If you like us to make a non-committing proposal, please send us your ideas and preferences and we'll be getting back to you with suggestions. However, please note that we charge a **non-refundable service fee** (minimum 50 EUR) which, of course, is balanced off the final cost if you decide to take on our offer.

### Itemized price guidelines::

To give you a rough idea about typical costs on and around Stromboli, we list some prices, but these are only guidelines only, of course:

#### 1) Transportation:

- ▶ Overnight ferry Naples-Stromboli: about 70,- EUR p.p. in double-bed cabin
- ▶ Speedboat Milazzo-Stromboli: about 25,- EUR p.p.
- ▶ Inter-island connections: about 10-20,-EUR one way depending on distance
- ▶ Helicopter transfers to Stromboli (from Naples, Catania, Messina, Reggio etc.): depending on distance and nr. of persons and weight (person+luggage), ca. 300-2000 EUR p.p.
- ▶ Taxi on Stromboli: depending on distance, ca. 20-60 EUR one way
- ▶ Excursions / transfers with private boat on Stromboli: varying according to duration/distance, ca. 150-500 EUR

#### 2) Accommodation:

- ▶ Private guesthouse: depending on season 50-100,- EUR p. double room
- ▶ Hotel\*\*: dep. on season: 50-100,- EUR per double room
- ▶ Hotel\*\*\*: dep. on season: 80-150,- EUR per double room
- ▶ Hotel\*\*\*\*: dep. on season: 120-300,- EUR per double room

#### 3) Eating & drinking::

- ▶ Supermakets for self-catering: prices about 50% up with respect to mainland
- ▶ Drinks in a bar: 2-8 EUR
- ▶ 1 pizza + 1 beer in pizzeria: 15-25 EUR p.p.
- ▶ 3-course meal, standard: ca. 30 EUR p.p. (excl. drinks)
- ▶ 3-5 course meal, deluxe: 50 EUR p.p upwards (excl. drinks)

#### Restrictions /regulations by authorities:

At present, climbing above 400 m a.s.l. is only permitted with an authorized mountain guide and is subject to other restrictions, e.g.:

- The stay in the summit area is limited to 1 hr.
- It is not permitted to stay in the summit area after 23h00.

The current regulation in original can be found at: [eurosot.protezionecivile.it/stromboli/ordSindacoStromboli.pdf](http://eurosot.protezionecivile.it/stromboli/ordSindacoStromboli.pdf)

**Disclaimer:** We do our best to stay current on conditions, but can't guarantee the correctness of this information as conditions and regulations of various authorities in charge can change at any time without notice?

### **Volcanic hazards on Stromboli / your safety:**

Although extremely few serious accidents have happened on Stromboli in the past and none during organized climbs with mountain guides, climbing Stromboli volcano is not without additional risk.

In addition to hazards related to the fact that you are climbing a mountain and should be well-prepared for it, the volcanic activity at Stromboli, although usually regular and safe to observe, is unpredictable. There is a low, but hard to quantify risk that a major eruption takes place unexpectedly while you are at the summit. Chances of your survival would probably be low, depending from the actual size of the eruption, your location and reaction. An eruption such as the one that occurred on 5 April 2003 (at that time, access to the volcano had been closed, fortunately), would most likely kill you.

For more information on major accidents and unusual eruptions on Stromboli, please visit: [www.swisseduc.ch/stromboli/volcano/beso/index-en.html](http://www.swisseduc.ch/stromboli/volcano/beso/index-en.html)

### **Liability waiver::**

You are required to agree to sign a waiver indicating that you undertake the excursion at your own risk. This waiver must be signed on location before the start of the tour.

### **Weather and other conditions:**

There is no guarantee that the tour can be done on a given day. It will always depend on the weather and volcanic activity on the chosen day if the excursion to the summit can be conducted as planned. The decision is at the discretion of local authorities and the mountain guides on the day of the tour, who evaluate the current conditions immediately prior to the planned excursion. During months where unstable weather is often present (September - April) the chances that the conditions allow climbing are about 70%. During the period May-August, climbing is possible almost every day. In April and September + October, chances usually good, too (80-90%).

In case your tour is cancelled on the day it was planned, you can apply the reservation for another day in agreement with the local guides. If this is not an option for you, you are refunded your money (minus possible bank fees) or you can apply this as deposit for another future tour.

### **Bookings & reservations:**

To book a tour, please use our online form or simply send us an email to [info@volcanodiscovery.com](mailto:info@volcanodiscovery.com) specifying:

- 1) the name & address (incl. contact telephone number) of the person responsible for the booking,
- 2) the names, birthdays and nationalities of all members of the climbing party,
- 3) the preferred date(s) for the climb.

Especially during the summer months, demand on available spaces is very high. We recommend early booking to guarantee your space!

If we can find space for you on the tour, we will hold this for you and get back to you with an invoice & confirmation. If not, we can try to put you on a waiting list or suggest alternative dates. If we send the invoice to you and you do not pay the invoice in time, your booking may be cancelled automatically after 24 hours.

The price difference to the local mountain guide office is explained due to our effort to book your tour and to reserve your free space. If you book again at VolcanoDiscovery for another tour, you will have automatically a returning customer discount of 5%. If you do not want to pay the difference, you are free to book yourself at the mountain guide's office on Stromboli on your own risk (may be that the requested day there is no free space on the tour).

## **What to bring**

### **Documents:**

- ▶ Passport or ID card
- ▶ Travel insurance card
- ▶ Vaccination certificate
- ▶ Flight ticket
- ▶ Copies of important documents stored in a separate place of your luggage and/or accessible online (e.g. dropbox)

### **Clothing:**

#### **Footwear**

- ▶ Walking boots that cover your ankles (can be rented locally - limited availability)
- ▶ Walking socks
- ▶ Recommended: gaiters to prevent sand getting into shoes

#### **Head**

- ▶ Hat

#### **Body**

- ▶ Hiking shirt
- ▶ Recommended: extra shirt to change
- ▶ Extra shirt to change when reaching the summit
- ▶ Warm fleece or pullover
- ▶ Wind- / rain jacket

#### **Legs**

- ▶ Walking pants (with long legs recommended)

### Other:

#### Sun protection

- ▶ Sun hat
- ▶ Sun cream
- ▶ Sun glasses

#### Safety

- ▶ Helmet (will be provided)

#### Various

- ▶ Flashlight (torch) with batteries (can be rented locally)
- ▶ 1.5-2.5 liters of drinking water per person
- ▶ Light snack
- ▶ Recommended: walking poles (can be rented locally)

#### Photography

- ▶ Tripod
- ▶ Lenses (on full format): 28-70 mm is the most useful range
- ▶ Remote release

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## General info

### The company:

**VolcanoDiscovery** and its new offspring **VolcanoAdventures** are brand names of our tour company VolcanoDiscovery GmbH legally based in Germany, owned and run by volcanologist and [volcano photographer](#) Dr. Tom Pfeiffer.

VolcanoDiscovery was founded in 2004 by Tom, who lived and worked on Santorini, Vesuvius and Kilauea volcanoes, and had been organizing and guiding tours to volcanoes since 1997 (Santorini, Italy, Hawaii). Since then, VolcanoDiscovery has evolved into a comprehensive online resource for information and photos about volcanoes and earthquakes.

As the website [www.VolcanoDiscovery.com](http://www.VolcanoDiscovery.com) over time became too large and diversified, our tour operations were reorganized onto the new website [www.VolcanoAdventures.com](http://www.VolcanoAdventures.com) in 2015.

Together with a small team of other specialists we have the aim to offer unique and high-quality travel opportunities to volcanoes and volcanic areas (but not only), designed for small groups, interested individuals and private groups on request. The tours we offer are an attempt to share our love and the fascination these places inspire.

### Disclaimer:

The tour programs are always subject to possible changes due to volcanic activity, weather conditions and restrictions imposed by local authorities or other unforeseeable events.

Participants to the tours should bear in mind that visiting an active volcano and being outdoors in general can be hazardous. Naturally the tour leader and/or local guides will use all their experience to minimize any risk to participants, in particular risks in connection with volcanic activity and trekking.

Still, you must bear in mind, that complete safety cannot be provided and that the exposure to volcanic risk during this expedition could be significant.

All participants will be required to sign an assumption of responsibility before joining this tour.

### Clients' Responsibilities:

- ▶ To take out a travel insurance policy that covers *at least* medical emergency and repatriation. We also strongly recommend to take out insurance against trip cancellation, flight delays/ flight cancellations, loss or damage of personal property.
- ▶ To arrive at the starting point of the tour in sufficient time to join the expedition prior to its departure. In the event of a travel delay, it will be the client's responsibility (with the help of the tour guide) to catch up with the group. That would be at the client's expense.
- ▶ To follow the instructions of the expedition leader and/or local guides in regard to safety issues.
- ▶ To wear hiking boots at all times while observing volcanic activity or being near an active crater.
- ▶ To answer our "client questionnaire" online (you will receive a link after booking) or via filled-in word document (available on request as alternative) and provide us with all necessary and correct personal information relevant for the tour in adequate time.
- ▶ To read and sign and return a copy of the "[Liability Release Form](#)" which you can [download](#) and/or will be sent to you when booking. These documents are sent to you separately with or prior to the completion of booking and have to be returned to us no later than 2 weeks prior to the start of the tour.

### Contact & imprint:

*For more info, don't hesitate to contact us!*

#### VolcanoDiscovery / VolcanoAdventures

**A:** Heideweg 2 / 66606 St. Wendel / Germany

**T:** +49-6851-9777009

**F:** +33-170248048

**W:** [www.volcanoadventures.com](http://www.volcanoadventures.com)

**E:** [tours@volcanodiscovery.com](mailto:tours@volcanodiscovery.com)

**VolcanoDiscovery GmbH**, Geschäftsführer: Dr. Tom Pfeiffer, Registergericht Saarbrücken, HRB 103744

## Booking form (if possible, please use [online form](#))

We respect your privacy. All your personal data will be used solely in connection with your tour. We will under no circumstances share this data with third parties.

I would like to book the following tour: **Stromboli Trekking** (Tourcode: STR\_CLM)

**Tour date:**

Alternative / custom date:

### Personal data:

**1. Traveller** (responsible for booking)

**2nd traveller:**

Name:

Name:

Surname:

Surname:

Date of birth:

Date of birth:

Nationality:

Nationality:

### Address:

Street:

Street:

ZIP / Town:

ZIP / Town:

Country:

Country:

Tel.:

Tel.:

Cellphone:

Cellphone:

Email:

Email:

### Other requests:

**Accommodation:**  Single room  Double room  Twin-bed room  I'm travelling alone, but would like to share a room / tent with another traveller of same sex.

#### Insurance:

I possess suitable travel insurance or will provide myself with one before the start of the tour.

#### Arrival / flight:

I'm organizing my arrival to the destination myself

Please make me an offer for a flight ticket in combination with the tour. My favourite departure airport(s) are:

#### Preceding / additional days:

I would like to stay \_\_\_ days before and/or \_\_\_ days after the tour in the same hotel.

#### Other requests / notes:

I have read your [Terms and Conditions](#) and agree with these:

Place: \_\_\_\_\_ Date: \_\_\_\_\_ Signature: \_\_\_\_\_

Please mail, fax or email a filled copy of this form to our address below. We will get back to you with a confirmation of your booking shortly.

### VolcanoDiscovery / VolcanoAdventures

VolcanoDiscovery GmbH, Geschäftsführer Dr. Tom Pfeiffer, Registergericht Saarbrücken, HRB 103744

Heideweg 2 / D-66606 St Wendel / Germany

Email: [tours@volcanodiscovery.com](mailto:tours@volcanodiscovery.com)

Fax: +33-170248048

## Terms and Conditions of VolcanoDiscovery:

### Legal Note:

This document is a shortened translated version of the German "[Allgemeine Geschäftsbedingungen](#)" which represents the legally applicable Terms & Conditions of VolcanoDiscovery. The original and full German is available on request and through our website [www.VolcanoDiscovery.com](http://www.VolcanoDiscovery.com).

### How to make a booking - your contract with VolcanoDiscovery

When you book a tour, you enter a contract with VolcanoDiscovery. The booking contract follows these steps:

- 1) You send a booking request. This can be done by fax, mail, email, or using our online forms, and needs to include your full name & address & an alternative contact (telephone or email, preferably both). You are responsible that this information is correct.
  - 2) We reconfirm your booking request along with an invoice. Our reconfirmation will be normally through email, only in exceptional cases through other media.
  - 3) You send us a deposit within normally 7 days, unless otherwise agreed upon. Instructions about how to send the deposit will be found in the invoice sent to you. If you don't send a deposit, we hold the right to cancel your booking without notice.
- Only if steps 1-3 are completed in this order, the booking is valid.

### Deposit

A deposit of at least 20% of the tour price is required to make a booking. Unless we agree on something different, VolcanoDiscovery will hold an unconfirmed booking-reservation for a maximum of 7 days from the moment the client informs us (via email or other means) that he or she wants to book a tour. When price includes international flights a higher deposit is normally asked for. In case there are less than 6 weeks left to the start of a tour, a booking requires immediate and full payment. We recommend that all clients provide themselves with comprehensive travel insurance at the time of booking.

### Terms of payment

Full payment (less deposit) shall reach VolcanoDiscovery at least 6 weeks prior to arrival of guests. In case of further delay on payments, VolcanoDiscovery reserves the right to treat this as a cancellation and withdraw its confirmation of the services. It is the client's responsibility to include all charges from his bank institute when sending money through a wire transfer.

### Validity of prices & price increase

During the interval between payment of a deposit and payment of the final balance, the total price of the tour is guaranteed against any surcharge, except in the case where unpredictable events (such as new government regulations, natural forces, or sudden currency changes) make it necessary to alter the price. VolcanoDiscovery will try to absorb such an increase as much as possible, but VolcanoDiscovery has the right to ask the client up to 5% surcharge until 3 weeks prior to the start of the tour, without any particular rights arising to the client because of this. If the price increase charged to the client exceeds 5%, the client has the right to cancel his booking with a full refund of the money paid to VolcanoDiscovery so far.

### Cancellation by the client

All cancellations must be made by e-mail, fax or letter. In conformity with business practices, VolcanoDiscovery is entitled to charge cancellation fees to clients as follows:

- ▷ More than 6 months prior to start of tour: 10%
- ▷ Less than 6 months and more than 3 months: 20%
- ▷ Less than 3 months and more than 8 weeks: 30%
- ▷ Less than 8 weeks and more than 4 weeks: 70%
- ▷ Less than 8 weeks and more than 48 hours: 80%
- ▷ Less than 48 hours: 90%
- ▷ At or after the start of a tour: 100%

### Cancellation by VolcanoDiscovery

VolcanoDiscovery does its best not to cancel a tour. However, VolcanoDiscovery **may cancel any tour until 28 days prior to the starting date if the minimum number of a tour is not reached or for other good reasons**. After 28 days prior to departure, VolcanoDiscovery can no longer cancel a tour, except in the

case of serious events that make it necessary to cancel, e.g. because of serious safety concerns for the clients (examples include war, political unrest, recent terror-attacks, outbreak of diseases in the destination country, natural disasters etc.). The same applies in the case of serious accident, illness or death of a tour guide or another key person involved in the tour and if equivalent replacement is not possible.

If VolcanoDiscovery cancels a trip, the client receives a full refund of all money paid so far to VolcanoDiscovery including all bank charges unless the cancellation was outside's control, e.g. unexpected natural disaster, terrorist attack, outbreak of war etc. In that case, VolcanoDiscovery refunds the client all money paid minus expenses that VolcanoDiscovery already has had in connection with the tour and cannot get refunded.. Alternatively, the client may choose to keep a part of the money at VolcanoDiscovery as deposit for a future trip. In that case, the client will be regarded as returning customer already and (where applicable for the trip) entitled to our returning customer discount.

## Flights and transportation to the destination

Most of our tours do not include international travel to the destination by default, although we often can include this on an individual basis for you. This chapter applies if the client books his flight (or other transportation) to and from the destination himself.

In the event, VolcanoDiscovery needs to cancel a tour, VolcanoDiscovery assumes liability for cancellation or change fees of the flight / transportation **only if** the following conditions are met:

- The client has booked his flight / transportation on his own AFTER the booking is made with and was confirmed by VolcanoDiscovery.
- The client informs and inquires with VolcanoDiscovery about booking his flight/transportation and receives positive confirmation from VolcanoDiscovery prior to booking it.
- The flight / transportation serves the exclusive purpose to take part in the tour booked with VolcanoDiscovery. It is not connected to any other activity in the interest or advantage of the client (e.g. conferences, business travel, part of a longer round trip etc.)
- No specific individual agreements have been made between VolcanoDiscovery and the client to cover this case.
- The cancellation was because the minimum number of participants was not met for the tour.

If these conditions are met and VolcanoDiscovery needs to cancel a trip, VolcanoDiscovery covers cancellation/re-booking fees up to 300 EUR per person for inner-European and 800 EUR per person for intercontinental flights. The reimbursement is processed only if the client provides VolcanoDiscovery with a copy of the airline's or other transportation carrier's cancellation / re-booking receipt no later than 4 weeks after VolcanoDiscovery sends the notice that the tour is canceled to the client by email or fax.

**Therefore, if you plan to book your flight independently, we strongly recommend you to consult with us about when it is "safe" to book your flight.**

## Travel insurance

Travel insurance is mandatory on all our tours that contain at least 1 night accommodation and another item (e.g. an excursion) or stretch over at least two days.

This must minimally include appropriate *medical travel, rescue and medical emergency treatment insurance abroad*.

We also recommend trip cancellation insurance in the case you must cancel a trip for an unexpected emergency at your side. In cooperation with some recognized insurance companies, we recommend and offer to buy travel insurance directly on our website.

Clients are free to choose their own insurance. In that case, they must provide us with their insurance's name, address, emergency telephone number and their insurance policy number no later than 6 weeks before the start of the tour or at the time of booking.

If we receive no information from the client about his insurance by 6 weeks prior to the start of the tour or at the time of booking, we may buy insurance covering emergency medical treatment abroad, rescue and repatriation for the client from one of the major insurance companies and add the cost to the invoice of the client.

## Program changes

The tour programs are always subject to possible changes due to dangerous volcanic activity, weather conditions and/or restrictions imposed by local authorities. VolcanoDiscovery has the right to alter the program itineraries and times and individual program blocks without prior notice if this becomes necessary. In such cases, VolcanoDiscovery will try its best to find appropriate, equivalent alternatives; if

major parts of a program unexpectedly become unavailable and no equivalent alternative can be found, a reasonable refund will be given to the clients, in form of an amount of money equivalent to the saved expenses.

### **Liability and exclusion of liability**

VolcanoDiscovery assumes no responsibility for any damage, loss, accident, sickness or program change caused by weather, volcanic activity, regulations by local authorities or any other irregularity outside VolcanoDiscovery's control. We advise all clients to have comprehensive travel and health insurance. All activities that clients undertake outside or in addition to the tour program are at their sole own responsibility.

In particular, participants should bear in mind that visiting active volcanoes is potentially dangerous. The tour leader(s) will use all his/her experience and, where necessary, the experience and assistance of local guides, in order to minimize any risk to participants, in particular in connection with volcanic activity. Nevertheless, all participants will be required to read and sign an assumption of responsibility form before joining any tour.

### **Exclusion of liability for flights and transportation**

In particular, VolcanoDiscovery assumes no liability for damage caused by delays, cancellation or other irregularity on the side of transportation suppliers (airlines etc.).

### **Applicable law & legal address**

This tour contract is subject to German law only. All dispute with VolcanoDiscovery must be held at VolcanoDiscovery's legal site. VolcanoDiscovery is a privately owned business entity registered at the following address:

#### **VolcanoDiscovery GmbH**

Geschäftsführer: Dr. Tom Pfeiffer  
Registergericht Saarbrücken, HRB 103744

Heideweg 2, D-66606 St. Wendel  
T: +49-6851-9777009  
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